



Dear guests!

The following information is intended to help you quickly find your way around our house.

Please take some time and read this information carefully.

We are available to answer your questions and requests at any time calling 100 from your room.



Hotel information A to W

Arrival / Departure.

On the day of arrival your room is available from 14:00 o clock. Subject to availability and prior arrangement, you are welcome to ask to check-in earlier for an additional charge of 10,00 EUR per room per hour.

On the day of departure, your room will be available until 11:00 o clock in the morning. Subject to availability and prior arrangement, you are welcome to extend your stay for 10,00 EUR per room per hour.

Banks.

Various banks can be found, about 10 minutes walk from the hotel.

Volksbank Ermstal-Alb eG, Metzingen headquarters Hindenburgstraße 52, 72555 Metzingen

Kreissparkasse Reutlingen - Branch Schönbeinstraße 11, 72555 Metzingen

Bar.

Cafe-Bar Piatsa

Tip: The café is located in the immediate vicinity of Hotel Garni and can be reached on foot in just under 2 minutes.

Bathrobe/slippers.

Please contact the reception staff. We will be happy to provide you with these free of charge.



Bed linen.

Upon request, we will change your bed linen daily. You can also receive an additional blanket on request by contacting the reception staff.

Breakfast.

Our rich breakfast buffet awaits you from Monday to Friday from 7:00 am to 9:30 am, on Saturday and Sunday from 8:00 am to 9:45 am and cost 15,00€ per person per day. If you would like to have breakfast in your room, please contact the reception staff calling 100 and ask for our current Buffet Breakfast.

Care sets.

A toothbrush, shave set, haircomb or oropax can be obtained at the reception.

Chargers.

Please contact the reception staff, they will check the availability for your device.

Children's and extra beds.

Cots and extra beds can be requested at reception for an extra cost (subject to availability).

Credit cards.

We accept the following credit cards:

American Express / Mastercard / Diners Club / Visa Card and EC card.

Doctor / Pharmacy.

Please contact the reception staff for information.



Dogs.

There is an charge of 10,00 Euro per dog per day. If you leave your dog in your room, please use the "dog card" provided and hang it on the outside of your room door.

Emails.

Please contact our reception staff to print your emails. We are pleased to help you out.

Emergency numbers.

Fire department 0-112Police 0-110

Express Check-out.

Can be done at our Self-Check-in - Check-out Terminal.

Flowers.

We are happy to organize bouquets and flower arrangements according to your wishes. Simply contact our reception team.

Floor service.

Our floor service is available daily until 21:30. A menu with a selection of food and drinks is available in your room on request.

Gluten-free meals.

If you request in time we are pleased to help you out with the needed gluten-free meals.

Internet access.

Wi-Fi is available throughout the hotel. Simply ask our reception staff for the access code.



Ironig.

Iron and ironing board are available free of charge, please contact the reception staff for this request.

Lost property.

Have you lost something? The reception staff will be happy to check whether your lost property has been handed in. We keep lost property for 3 months from the day it is found.

Luggage service.

On request, we can transport your luggage to your room or back into the car. Please speak to our staff at reception. You are welcome to leave your luggage before check-in or after check-out at reception for safe storage.

Making calls.

To get an outside line, please dial "0". Information on telephone charges can be obtained from the reception staff. Phone calls from room to room are free of charge. Simply dial the relevant room number.

Messages.

E-mails, faxes and post can be delivered to your room.

Fax: +49(0)7123-72618-222

E-mail: info@garni-metzingen.de



Parking.

Our hotel guests can park free of charge in our own parking lot.

Photocopies.

Please contact our reception team.

Postal services.

You can conveniently hand in your mail at reception and we will forward it for you.

Please do not disturb.

As soon as you hang this sign on the outside of your room door, your room will not be entered or cleaned by our staff.

Pillows.

We will be happy to provide you with additional pillows or blankets on request. Pillow menu: Grain pillow (ecological health pillow that adapts to the shape of the body, with massage effect) - Cherry stone pillow (ecological relaxation pillow,can be warmed for neck pain, not suitable for sleeping) - Neck roll (supports the neck muscles, particularly suitable for back pain.

Roomservice.

We offer our room service daily from 7:00 am to 12:00 pm.

And from 2:00 p.m. to 9:30 p.m. We charge 5,00 Euro per order for room service. You will find the room service menu under the item in this hotel folder.

Self Check-in/Check-out Terminal.

You can find our Self Check-in/Check-out Terminal on the left of our entrance area. You can check-in or check-out by yourseflf using your reservation number.



Smoking.

Please note, that we are a Non-Smoking-Hotel. Upon request and upon availability we offer smoking rooms. If you smoke in the non smoking areas and rooms we allow ourselves to charge you a cleaning fee of 250,00 EUR (incl. VAT).

Shower stool.

We will be happy to provide you with this on request.

Sewing kits / Sewing service.

Sewing kits are available free of charge at reception. Do you need help with sewing? We will be happy to help you. Please contact our reception staff.

Shoe shine service.

An automatic shoe shine machine is available on each floor.

Socket adapter.

Please contact the reception staff, they will be happy to check availability.

Safe.

Each room has a hotel safe with battery. We are also happy to lock your valuables in the hotel's main safe.

Shuttle Service.

Would you like to go to the station? Would you like to be taken to a special place or attraction? We will be happy to call you a cab or transfer. We will pass on the costs incurred. Please contact reception one day in advance.



Umbrellas.

Umbrellas are available at reception if required.

Taxi.

If you would like a taxi, please contact our reception.

Train station.

The distance to the train station is approx. 750m. Information about train connections is available at reception.

Valuables.

You can leave valuables for safekeeping at reception. We accept no liability for valuables in your room.

Vouchers.

You have the option of purchasing vouchers for the Hotel Garni, which you or the recipient can redeem in our hotel. The vouchers can be purchased on site at reception.

Wake-up call.

Our reception staff will be happy to take care of it.